

## **Ordering Instructions for Resellers**

We can be reached by email at [prec@ifas.ufl.edu](mailto:prec@ifas.ufl.edu) or by phone at (352) 392-5684, Monday to Friday, from 8 am to 5 pm Eastern time.

### **Tax Exemptions**

Are you a reseller? We offer a discount of 36% for resellers ordering at least 10 copies. Before placing your first tax-exempt order we must have your valid tax exemption certificate on file. You can email a copy of your certificate to [prec@ifas.ufl.edu](mailto:prec@ifas.ufl.edu). And when you re-order, please remind us that your order is tax-exempt and that we have your certificate on file.

### **Payment**

We accept Visa, MasterCard, or American Express credit cards only.

### **Refunds**

We do not offer refunds. However, if a book is damaged in shipment please contact us right away so we can replace it.